

OLE Regional Workshop - University of Kansas, December 16-17, 2008

Blue Sky Exercise - Additional Recommendations

These are recommendations for the future state that were embedded in the mapping documents.

Need URL verifier in metadata creation module

Proxy server set up - can this be made part of the automated process?

856 needs to be expanded (beyond MARC, if necessary)

Way to get to resource from a multi-resource website

making the link prominent and useful in the OCAT - off topic but is in the current ILS

incorporate in OLE (possibly part of ILS or ??? interoperability

URL checker that works

Linking between indexes, google and content of all formats

Better transparency in correct URLs

Need coordination between vendors in changes in URLs

Improved coordination between publishers and third parties (like Serials Solutions e.g. more up to date info)

Patron initiated links to resources?

Persistent links to catalog records (more of an OPAC thing)

Static vs Dynamic resolution (i.e. what is stored in the "catalog record"?)

Link resolver (i.e SFWX, Serials Solutions 360 Link)

Consistent contact with vendors to clean up data, coordination and mapping

want alerts when URL goes dead (before user finds it)

need to put links in item records or MFHDs vs bib records

Need to archive non-working links

For e-journals, system must track current publisher.

ILS must have a way to manage packages of journals (heirarchy) 1 payment for multiple titles

For making payments:

- built in importing for invoices
- automatic interface with university's payment system and endowment system
- create and maintain auditable records
- work with university procurement department

For fund allocation:

- Set up easy to read funding information for all librarians and client.
- Double entry system

Allow any eligible patron to check out any eligible local item, even if it is in another library system

Clearer patron levels of authorization

Have a knowledge base (virtual) associated with customer (e.g, log e-mails)

Allow patrons to self inquire on what they have out

Accommodate self check out by customer

Ability to authorize circ operator for level appropriate privileges

Circulation Governance

option to keep check out info for anonymous data mining

Have bills/statements that work campus accounting systems

Allow requesting of digital delivery of books or non-returnables

Allow patrons to establish preferred method for contact

Customize notice text to fit situation

Allow for printing on demand of e-books (Espresso book machine)

Send text messages to user or facebook

Patron Communication

- notices
- e-mail, paper, other, portal

Integrate circ of physical materials with virtual in one place (point of need for patrons)
Easily incorporate new resources without full cataloging
Ability to deal with non-traditional items - equipment, laptops, cameras
Easier methods to provide more complete info to patrons on request
Push out all Library to "the" tool for customers to manage their library transactions (e.g. portal , next gen)
Interface with electronic reserves
Intertwine w/assessment module (e.g. patron easily "score" interaction")
Interface with OCLC/ILL system
Learning system develops information on patrons that "feeds" customer management module (e.g. multiple overdue when customer need a friendly phone call)
Interact with order process (or ILL) to order extra copies (if enough checkouts as programmed)
Interface with ILLIAD
Circ stats
ILS designed with consortia environment in mind, not just for a single institution or environment
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An ILS suitable for a consortium – compare collection strengths and weaknesses of partners
Ability ??? to establish custodial areas
Freedom of use in consortium must be tied to rights management and federated collections and faceted locations
More tagging of data in consortia environment may help gather more information about use/users
AND to give users resources
Hidden collections – no records. Collection level metadata?
Digital collections important – establish an expectation (metrics and anecdotal)
Bank Statement – Use costs to analyze on a simple output and ability to query on a deeper level
Strong reporting capabilities
Faculty want to know how much their (digital) research is being used – no way to capture that data currently
Ability to analyze user tagging
Ability to store in item metadata anecdotal evidence (e-mails, notes from grateful users)
Whether its Col analysis or Ser analysis – how to associate a comment or a use with a person and an item
Way to track multi-disciplinary resources and users
Ability to analyze entire collections as well as smaller subsets
Ability to identify unique collections, unique items
Better mechanism to measure in-library use